

Home charger installation request

Apply and track your request in the Saudi Energy (SE) app.

You submit the application and receive a request number before approval.

After utility approval, you select the installation company.

After installation, Climatech uploads installation photos and the charger COC certificate for utility verification.

A request number is not approval or contractor assignment.
Private screenshot details have been removed. App screens may change.
Version 1.0 | 2 October 2026



Sign in to your own SE account

Open the Saudi Energy (SE) mobile app.

Sign in to your own account and submit the initial application yourself.



[Change Account](#)

Welcome back

Password

[Forgot password?](#)

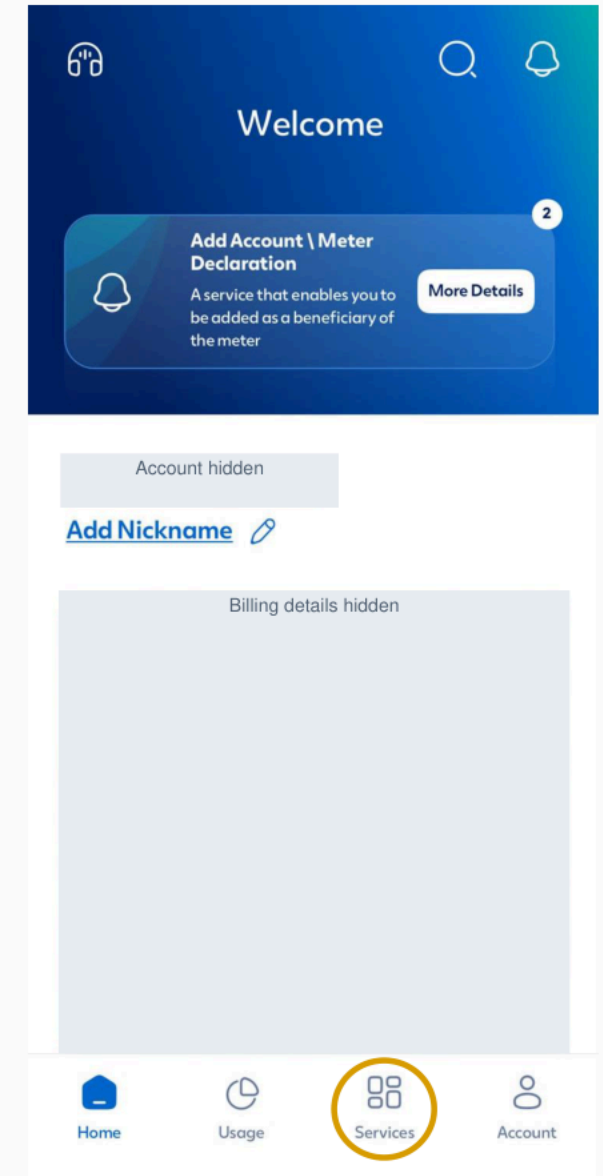


Continue as Guest

Go to Services and scroll down

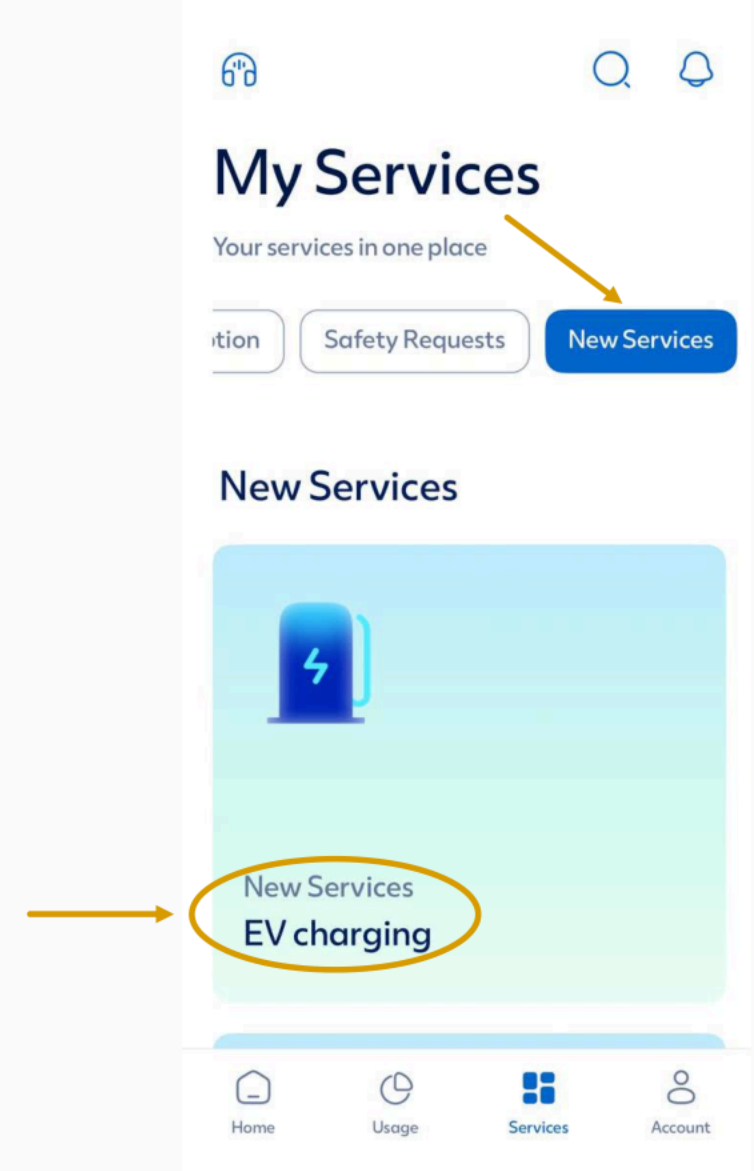
Open the Services section.

Scroll down to New Services.



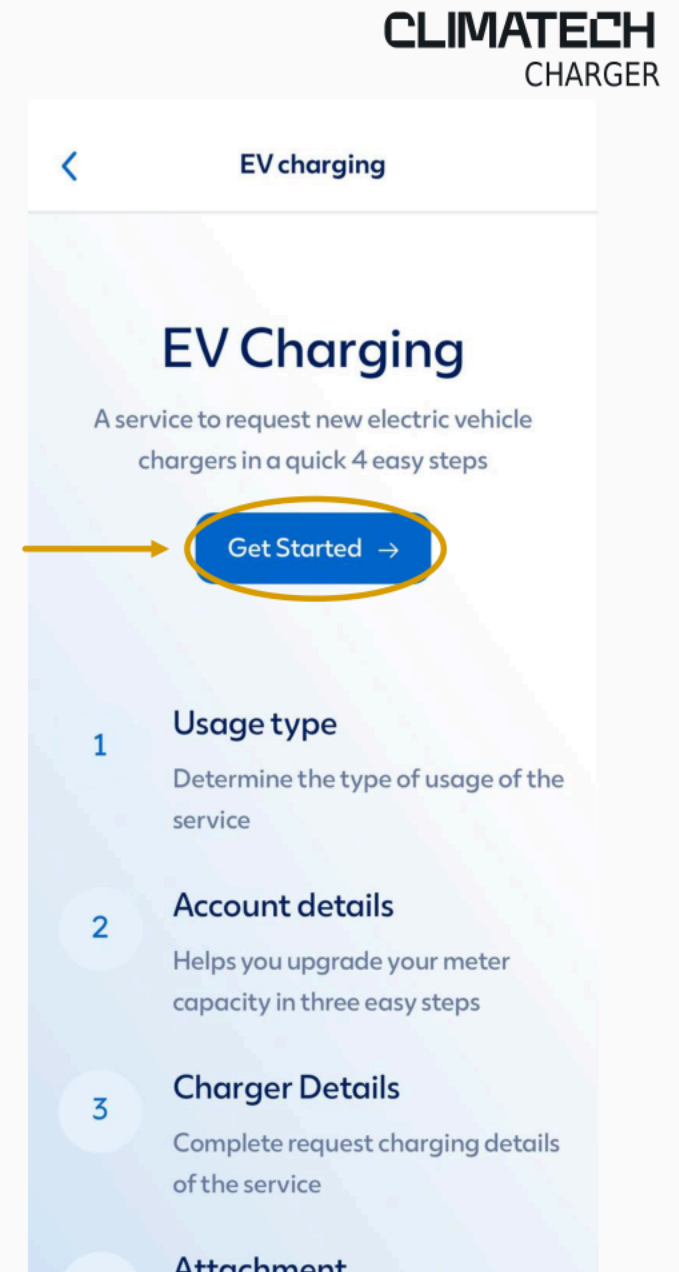
Choose “EV Charging”

Under New Services, select EV Charging.



Select “Get Started”

Select Get Started to begin the approval request.



Set Usage Type to “Personal Use”

Select Personal Use.

Read the acknowledgment and terms before agreeing.

Select Next Step.

EV charging

1 Type of use 2 3 4

EV CHARGING

Choose a usage type

Select the usage type to proceed with a EV charging service connection.

Usage Type

Personal Use

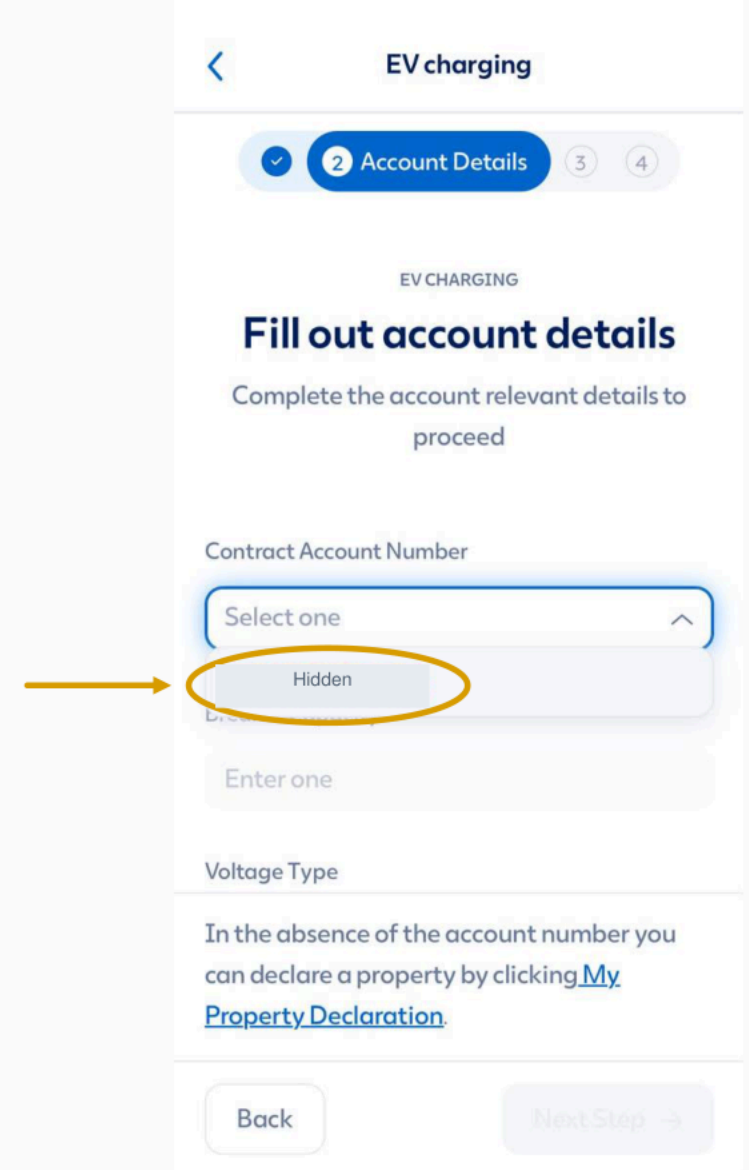
☒ I acknowledge that I have read the requirements of the EV Energy Service and adhere to what is stated therein. [Terms & Conditions](#)

Back Next Step →

Select the correct account number

Choose the electricity account for the home where the charger will be installed.

The app then fills in Breaker Capacity and Voltage Type automatically.

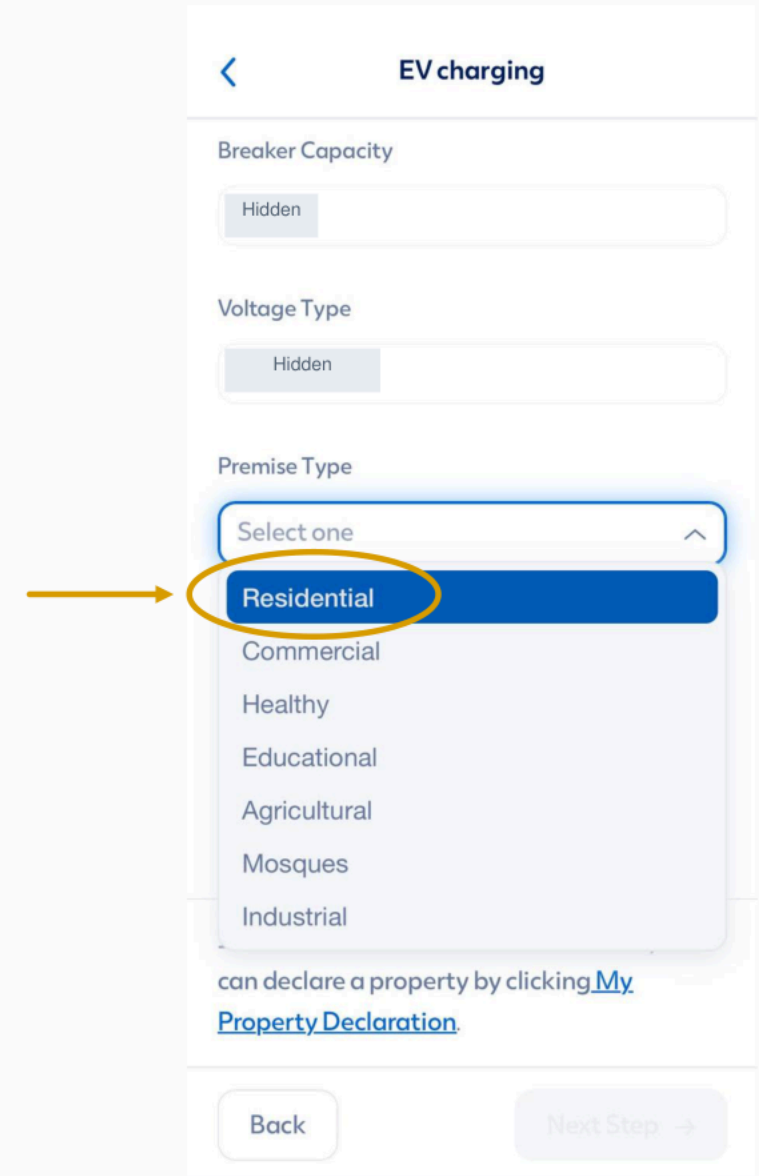


The screenshot shows the 'EV charging' setup screen in the Climatech app. At the top, there's a progress bar with four steps: 1 (checked), 2 (Account Details, highlighted), 3, and 4. Below the progress bar, the text 'EV CHARGING' is followed by the heading 'Fill out account details' and the instruction 'Complete the account relevant details to proceed'. The 'Contract Account Number' section features a dropdown menu with 'Select one' and an upward arrow. The 'Hidden' option is selected and circled in yellow, with a yellow arrow pointing to it from the left. Below the dropdown is an 'Enter one' input field. The 'Voltage Type' section contains the text: 'In the absence of the account number you can declare a property by clicking [My Property Declaration](#)'. At the bottom, there are 'Back' and 'Next Step →' buttons.

Choose “Residential”

In the Premise Type field, select Residential.

The app then fills in Construction Area and Total Area Loads automatically.



The screenshot shows the 'EV charging' screen in the Climatech app. It features three input fields: 'Breaker Capacity', 'Voltage Type', and 'Premise Type'. The first two fields are currently set to 'Hidden'. The 'Premise Type' field is open, displaying a dropdown menu with the following options: 'Residential', 'Commercial', 'Healthy', 'Educational', 'Agricultural', 'Mosques', and 'Industrial'. The 'Residential' option is highlighted with a blue bar and a yellow circle, and a yellow arrow points to it from the left. Below the dropdown menu, there is a link that reads 'can declare a property by clicking [My Property Declaration](#)'. At the bottom of the screen, there are two buttons: 'Back' and 'Next Step →'.

Review your account details

The app fills in these account details automatically.

Review your own information, then select Next Step.

Private account values have been removed from this screenshot.

 EV charging

Hidden

Voltage Type

Hidden

Premise Type

Residential

Construction Area (m²)

Hidden

Total Area Loads (kVA)

Hidden

In the absence of the account number you can declare a property by clicking [My Property Declaration](#).

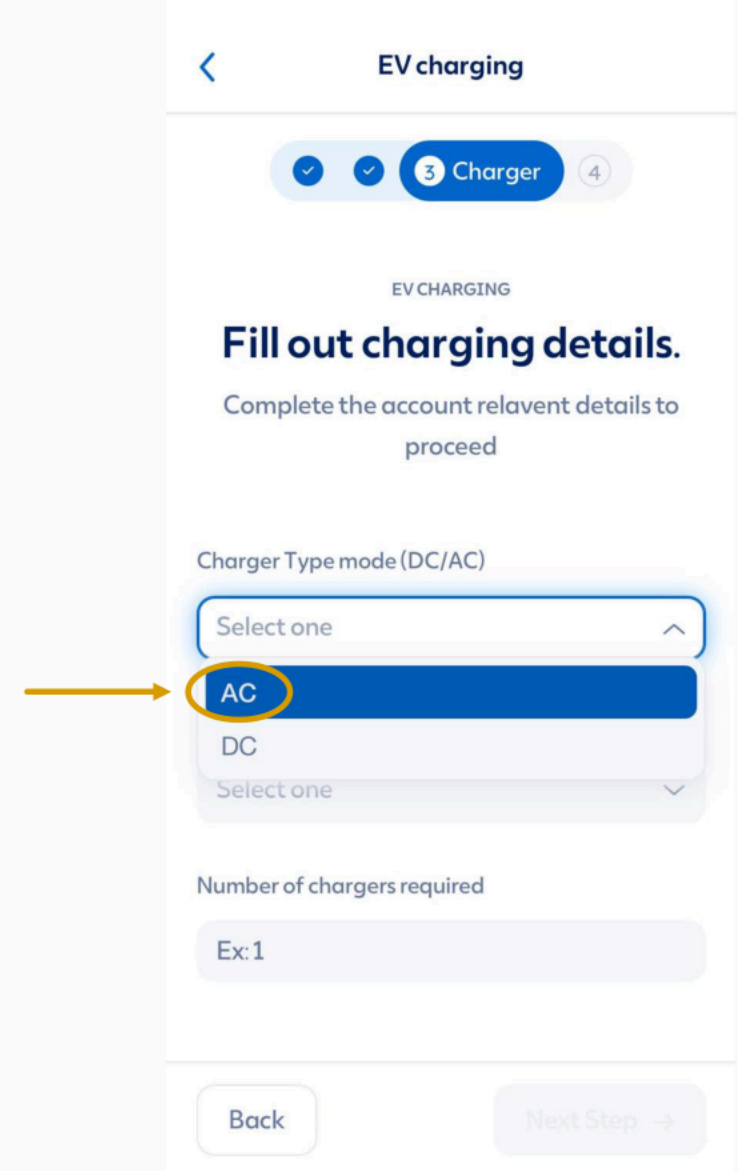
Back

Next Step →

Select “AC” for charger type

Select AC in the Charger Type field.

This guide is for residential AC charger applications.



EV charging

3 Charger 4

EV CHARGING

Fill out charging details.

Complete the account relevant details to proceed

Charger Type mode (DC/AC)

Select one

AC

DC

Select one

Number of chargers required

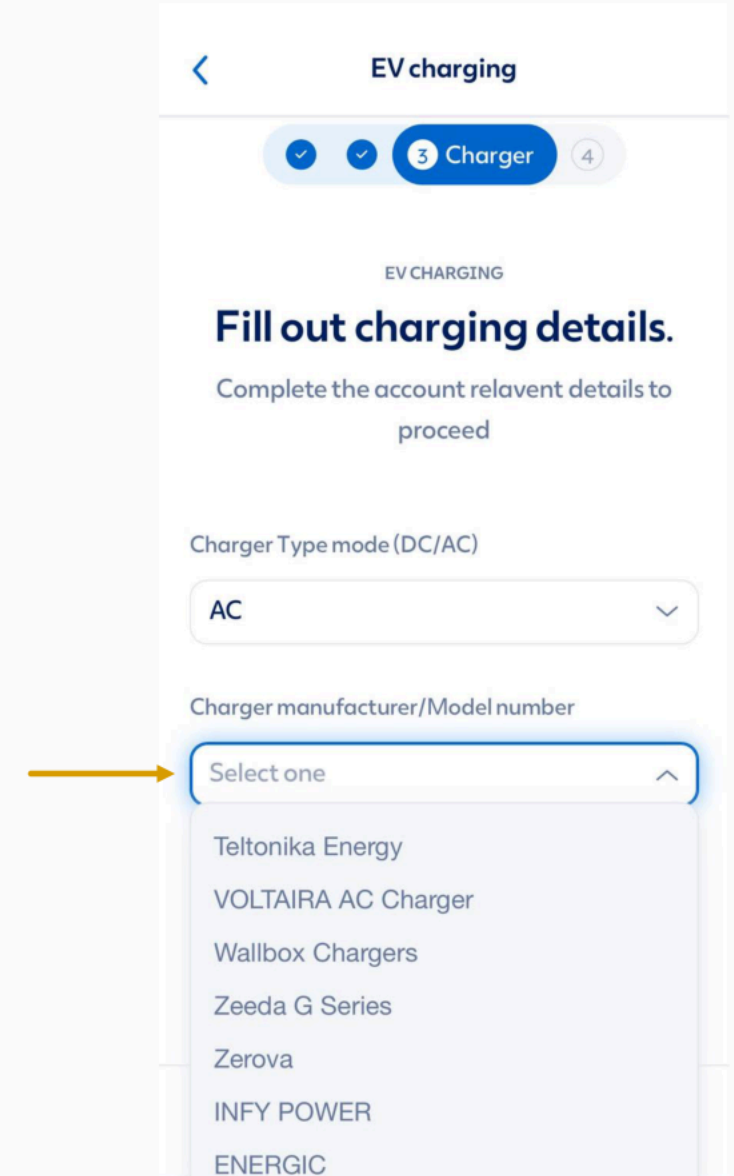
Ex: 1

Back Next Step →

Select your charger brand

Choose the manufacturer or model listed on your charger datasheet.

Select the matching option; the listed brands are examples.



< EV charging

✓ ✓ 3 Charger 4

EV CHARGING

Fill out charging details.

Complete the account relevant details to proceed

Charger Type mode (DC/AC)

AC

Charger manufacturer/Model number

Select one

- Teltonika Energy
- VOLTAIRA AC Charger
- Wallbox Chargers
- Zeeda G Series
- Zerova
- INFY POWER
- ENERGIC

Choose the compatible power rating

Select the power rating that matches your charger datasheet.

7.4 kW, 11 kW and 22 kW are examples shown in the screenshot.

Enter the number of chargers required, then select Next Step.

Confirm the supply and charger rating with Climatech Charger before submission.

< EV charging

EV CHARGING

Fill out charging details.

Complete the account relevant details to proceed

Charger Type mode (DC/AC)

AC

Charger manufacturer/Model number

Charger

Number of chargers required

1

Total charge load (kWh)

Select one

7.4

11

22

Attach the charger's technical datasheet

Upload the correct charger technical datasheet, as shown in the app.

Read the Terms & Conditions before accepting them. Select Submit.

The charger COC certificate is uploaded by Climatech after installation, with the installation photos.

< EV charging

✓ ✓ ✓ 4 Attachment

EV CHARGING

Include attachments

EV Charger Data Sheet

→ Data sheet PDF

→ ☒ I agree to the [Terms & Conditions](#)

Back Submit ✓

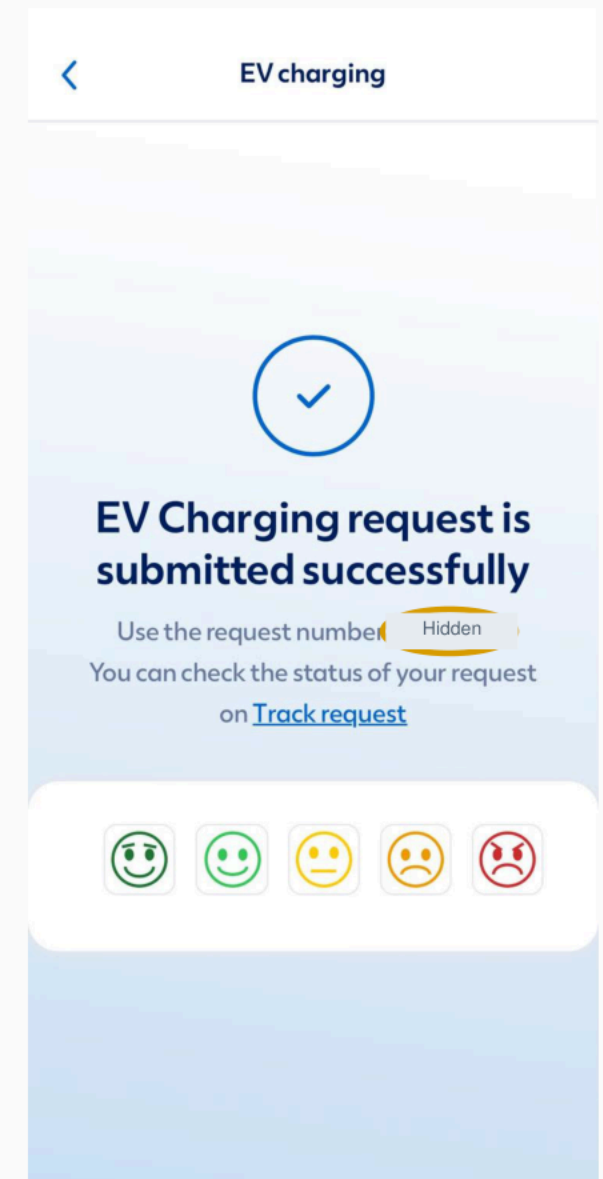
Keep the reference for follow-up

After submission, the app displays your request number.

Save it and use Track request to follow the status.

A request number is not approval and does not assign a contractor.

The original request number has been removed from this screenshot.



AFTER SUBMISSION

Track your SE request

Track your request in the SE app after submission.

After utility approval, you select the installation company yourself.

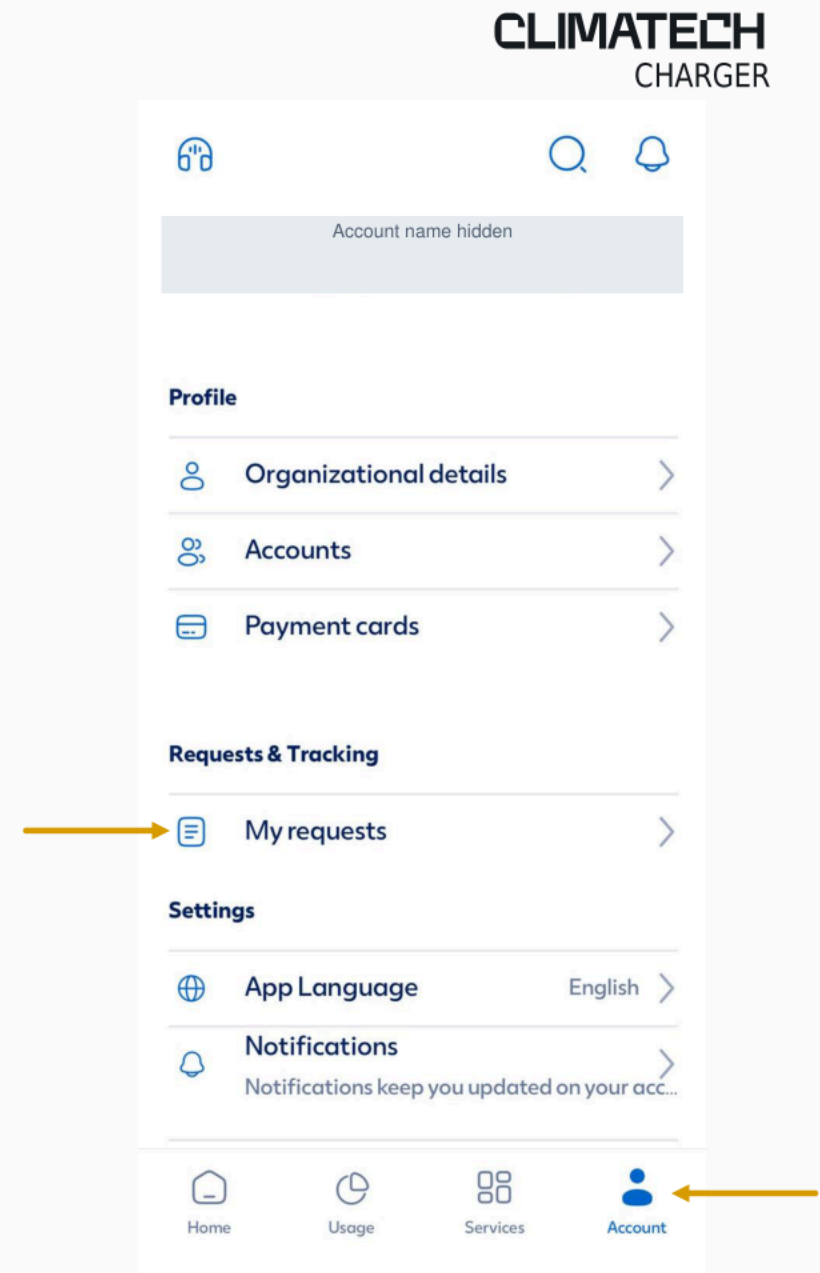
The next pages show where to review the status and select a contractor.



Open “My requests”

Open Account in the bottom menu.

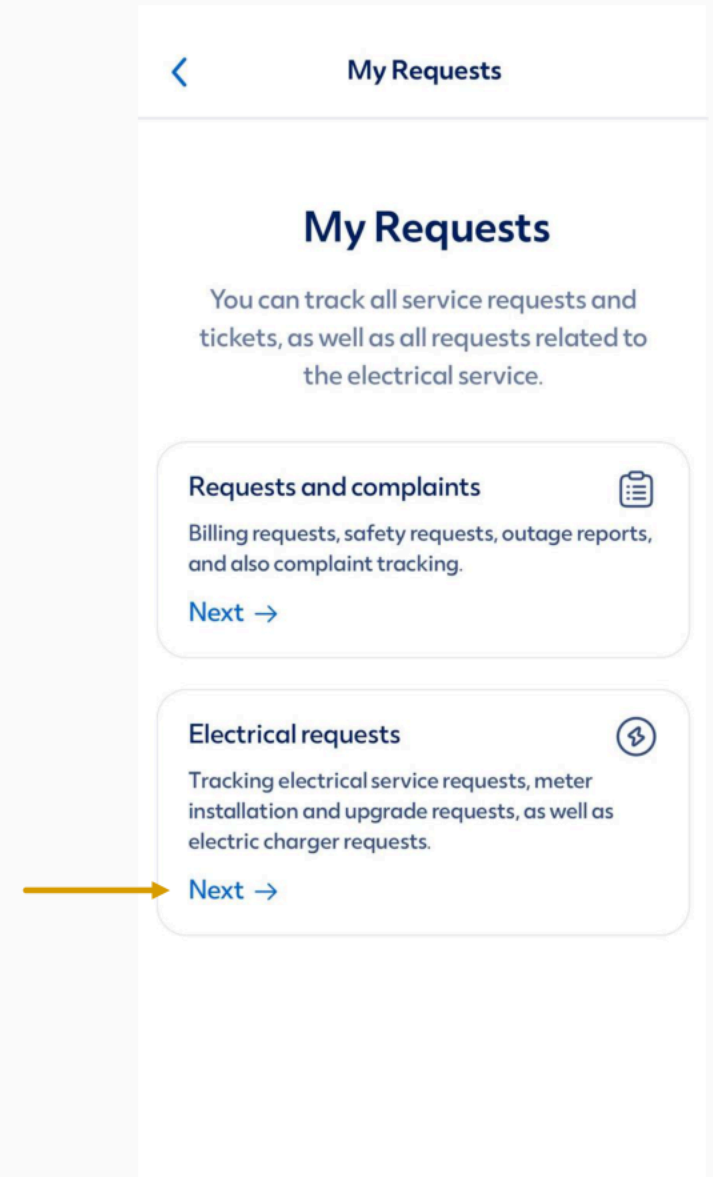
Under Requests & Tracking, select My requests.



Choose “Electrical requests”

Find the Electrical requests section.

Select Next to view your charger request.



Find your charger request

Enter your own reference in Search Reference Number.

Find the matching request and select More info.

The original request reference, dates and status have been removed.

[<](#) My Requests

Electrical Requests

All

Under Assessment

Under Proce

 Search Reference Number

Created on 

Reference Number

Hidden

Request Type

الشواحن الكهربائية للمركبات

Created on

Hidden

Status

Hidden

Cancel request

 More info 

Review the request status

Check Current Request Status and Request Details.

After utility approval, the app may show Choose Contractor. This is a status label.

Scroll down to Contractor selection, as shown on the next page.

Private request details have been removed; the status fields are illustrative.

< My Requests

×

Reference hidden

Current Request Status

Example progress

Under Assessment Under Execution Completed

Request Details

—

Service Name/ Type الشواحن الكهربائية للمركبات

Request Number Hidden

Request Created Hidden

Status Example status

Contractor selection

—

Contractor

Open the contractor list

After utility approval, scroll to Contractor selection.

Open the Contractor dropdown.

< My Requests

×

Request Details

—

Service Name/ Type	الشواحن الكهربائية للمركبات
Request Number	Hidden
Request Created	Hidden
Status	Example status

Contractor selection

—

Contractor

▼

Select Albadail

For Climatech installation, select Albadail from the Contractor list.

The entry shown in the app is:

alshirka albadail almumayaza For Energy

Check this name before saving your selection.

The screenshot shows the 'My Requests' screen in the Climatech app. At the top, there is a back arrow and the title 'My Requests'. Below this is a close button (X) and a minus sign (-) for 'Request Details'. The form contains three fields: 'Service Name/ Type' with the value 'الشواحن الكهربائية للمركبات', 'Request Number' with a 'Hidden' button, and 'Request Creation Date' with a 'Hidden' button. A dropdown menu is open, showing a list of contractors. The first option, 'alshirka albadail almumayaza For Energy', is highlighted in blue and pointed to by a yellow arrow. Other options in the list include 'Reda Trading And devlp Co', 'Ahmed Emara Partners Contracting Co', 'INNOVATIVE CONTRACTORS FOR ADVANCED DIME', 'Double Vision Co LTD', and 'advanced Smart Solution'.

Service Name/ Type	Request Number	Request Creation Date
الشواحن الكهربائية للمركبات	Hidden	Hidden

alshirka albadail almumayaza For Energy

Reda Trading And devlp Co

Ahmed Emara Partners Contracting Co

INNOVATIVE CONTRACTORS FOR ADVANCED DIME

Double Vision Co LTD

advanced Smart Solution

Save your contractor selection

Check that the selected contractor is the Albadail entry shown on the previous page.

Select Modify Request to save your selection.

 My Requests



Request Details 

Service Name/ Type

الشواحن الكهربائية للمركبات

Request Number

Hidden

Request Created

Hidden

Status

Example status

Contractor selection 

Contractor

alshirka albadail almumayaza For En... 

 **Modify Request**

Check the update confirmation

Look for Request updated successfully.

Monitor your own request in My requests.

Waiting for contractor acceptance does not confirm installation completion or final utility verification.

The original request details and status have been removed.

<

My Requests

×

Reference hidden

Current Request Status

Example progress

Under Assessment

Under Execution

Completed

Request Details

—

Service Name/ Type

الشواحن الكهربائية للمركبات

Request Number

Hidden

Request Created

Hidden

Status

Example status

Request updated successfully

After installation

What Climatech submits for utility verification

After installation, Climatech uploads the installation photos and the charger COC certificate.

Climatech then submits the completion evidence for utility verification.

Keep your request number and follow the status in your SE account.

The customer handles the initial application and selects the installer after utility approval. Climatech handles the installation completion evidence.

Need help? Contact Climatech.
climch.com